

Modernize your Business Communications

Your Phone System Is
Putting Your Business on
HOLD

Typical Problems with Office Phone Systems:

- 1 It costs you more than you think
- 2 It's a depreciating asset
- 3 It's voice only
- 4 It doesn't allow employees to be productive outside the office
- 5 It's not designed for a great customer experience
- 6 It won't get the newest technology

The Price is Right

Compare Your On-Premises Phone System with Cloud Communications

On-Premises Phone System

Average Monthly Costs per Person

Phone

• Phone lines	\$5
• Administration	\$3
• Maintenance	\$3
• Parts	\$4
• Software upgrades	\$3
TOTAL	\$18

Company paid cell phone \$70

Additional Communication Tools

• Online meetings	\$10-\$20
• File store and share	\$10-\$20
• Business Instant Messaging	\$0-\$10
TOTAL	\$20-\$50

GRAND TOTAL **\$18-\$138/user/mo**

Cloud Communications Platform

Average Monthly Costs per Person



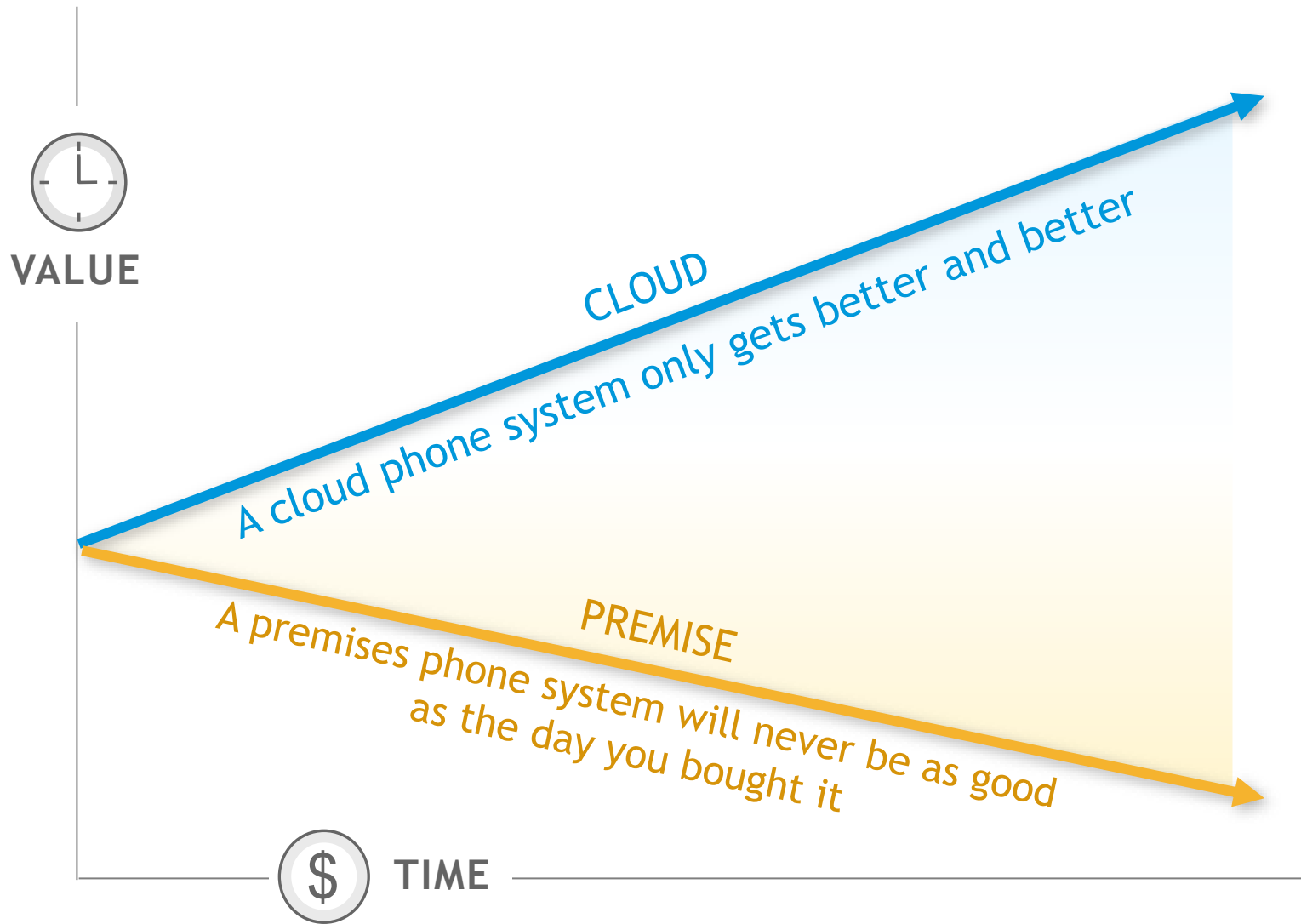
ONE Intelligent Communications, Collaboration & Productivity Platform
ONE Low Monthly Rate | **ONE** Seamless, Worry-Free Experience™

Phone / Video / Chat / Files / Contact Center

GRAND TOTAL

\$25/user/mo

2. Phone systems are depreciating assets, the cloud gets better over time



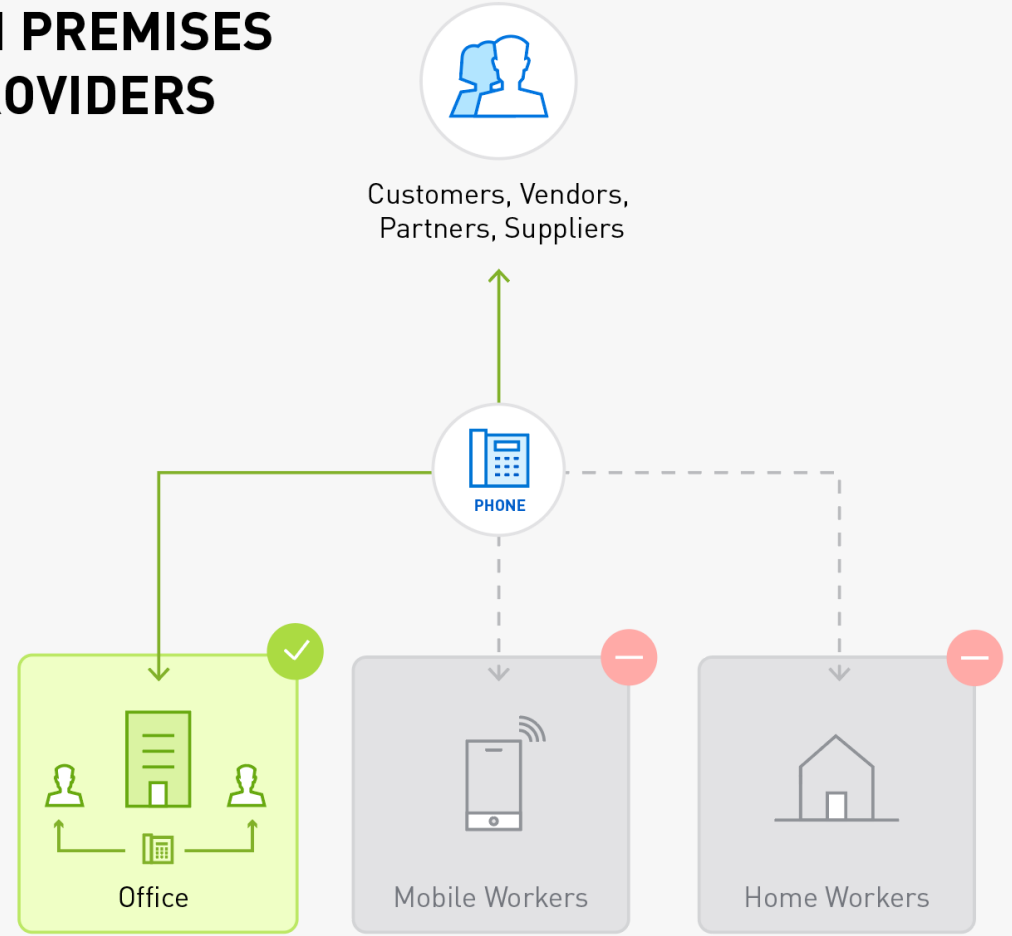
A cloud phone system constantly evolves with the latest innovations such as AI and requires no software upgrades, maintenance or replacement.



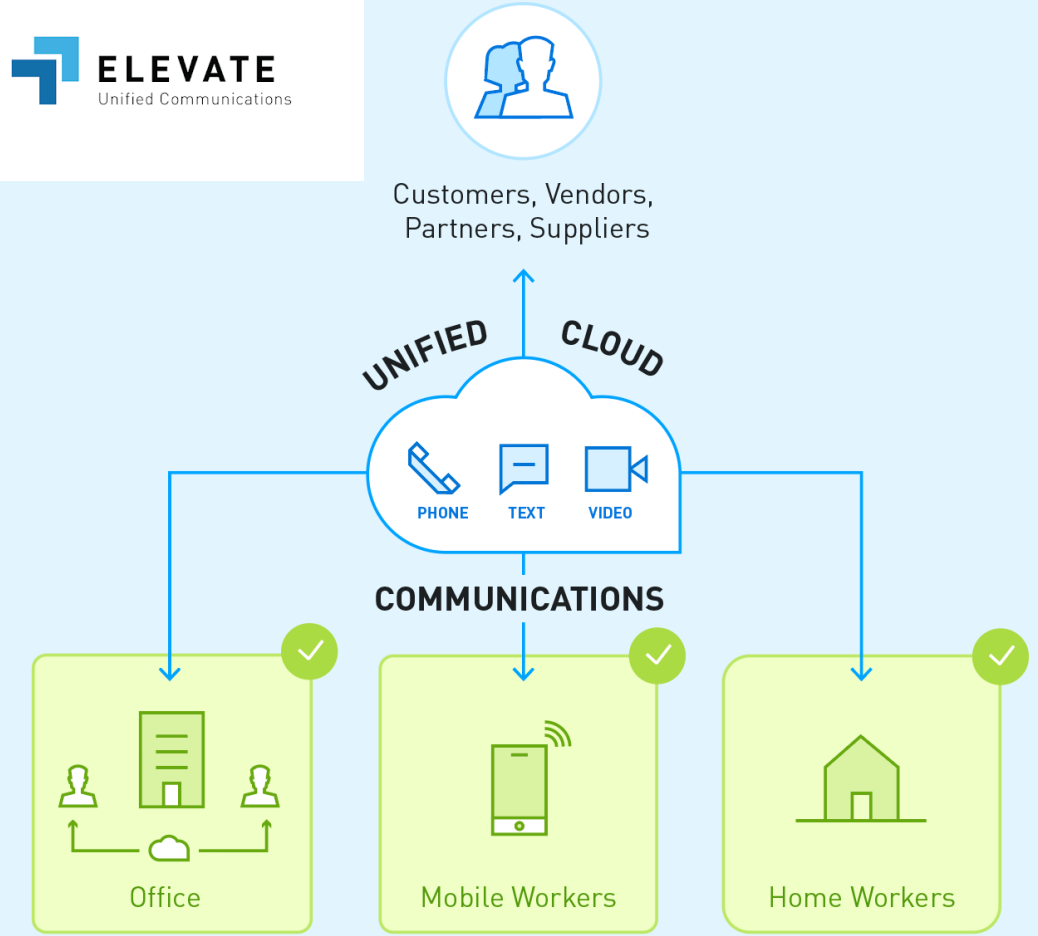
A premises-based phone system is a depreciating asset which requires costly software upgrades, new hardware and ultimately will require complete replacement.

3. Phone systems are voice only and office only, 4. the cloud goes anywhere and is voice, text, SMS and video

ON PREMISES PROVIDERS



\$\$\$ Maintenance, parts, phone lines



~~\$\$\$~~ NO maintenance, parts, phone lines

Can your phone system text-enable your main business number?
Likely not.

90%

of customers
prefer text
messages over
direct phone
calls.

- *SMS Comparison*



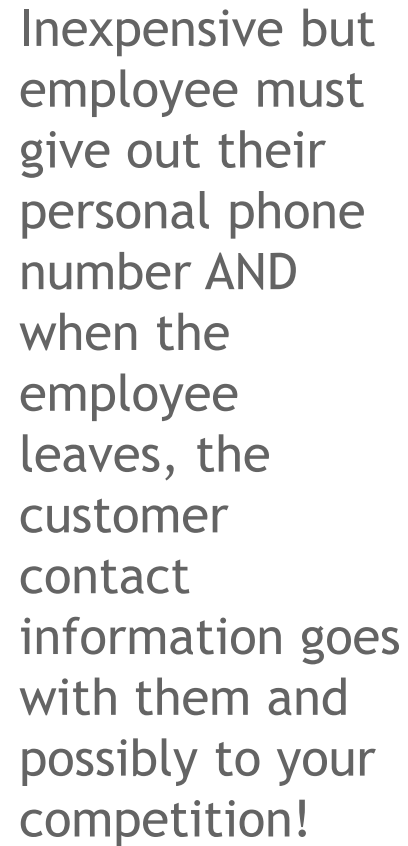
Your Phone System is Putting
your Business On Hold!

MODERNIZE YOUR BUSINESS COMMUNICATION

Call or Text 1-508-718-5555

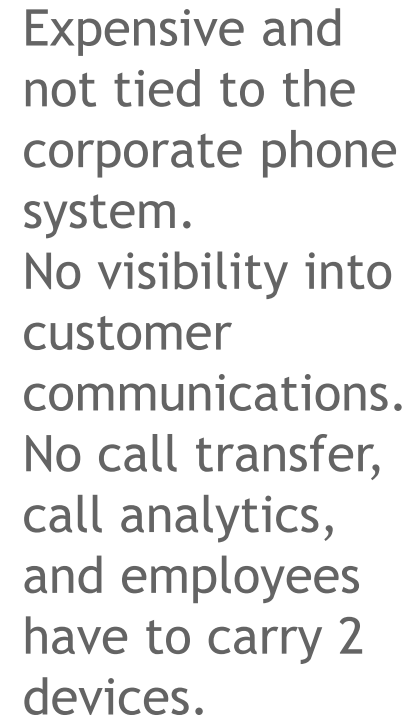
How are you handling your employee's mobility?

Personal Phone?

A black smartphone icon with a white screen, representing a personal phone.

Inexpensive but employee must give out their personal phone number AND when the employee leaves, the customer contact information goes with them and possibly to your competition!

Company Phone?

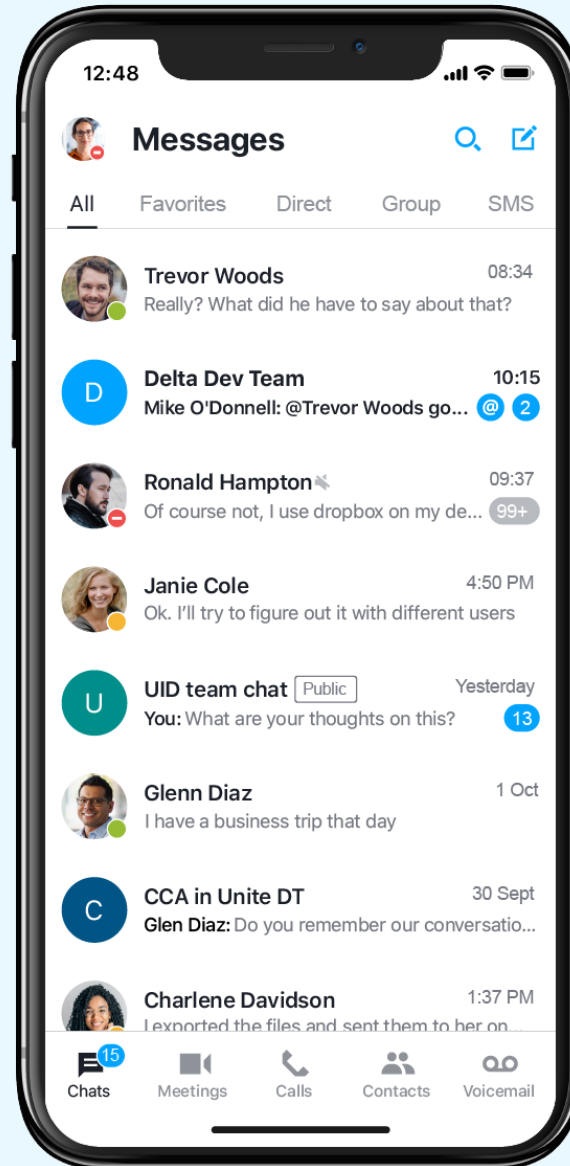
A black smartphone icon with a white screen, representing a company phone.

Expensive and not tied to the corporate phone system. No visibility into customer communications. No call transfer, call analytics, and employees have to carry 2 devices.

There's a Better Way!

Elevate Mobile App

Increase revenue by never missing business calls while keeping employees connected on the go, improving communications and productivity.



- Runs on the personal phone
- Used only for business communications:
 - Calls
 - Contacts
 - Instant Messaging
 - SMS
 - Meetings
 - File sharing

5. Provide Your Customers the Best Experience.

Can your phone system do this? Add Contact Center for customer facing users



Call: (206) 774-8424 Text: (289) 206-7295 Email

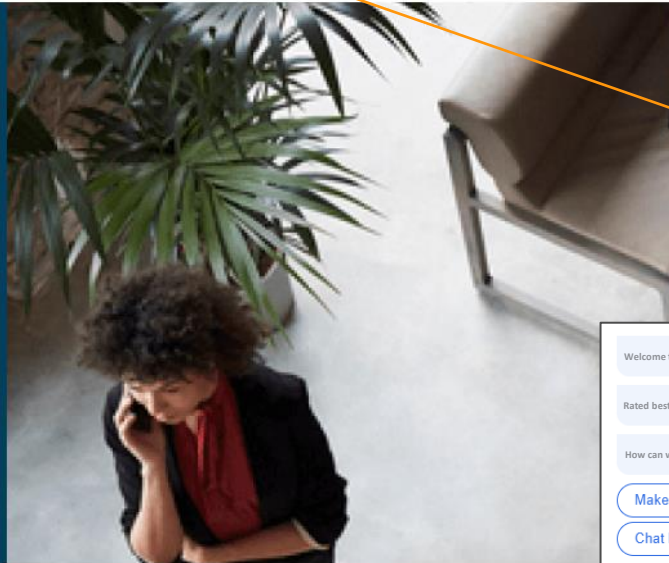
Route callers to the right people quickly or provide needed information

Receive texts and direct them to the right person or group automatically

Receive email and direct them to the right person or group automatically



Thank you for rating our law firm "Best in State"!



Call: (206) 774-8424 Text: (289) 206-7295 Email

Add webchat to your website and direct the chat to the right person or group automatically

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How can we help you?

Make an Appointment

Chat Now!

How Can We Help You?



Auto-Pay Fees by Phone
(206) 774-8424



Have a question or request?

Contact Us

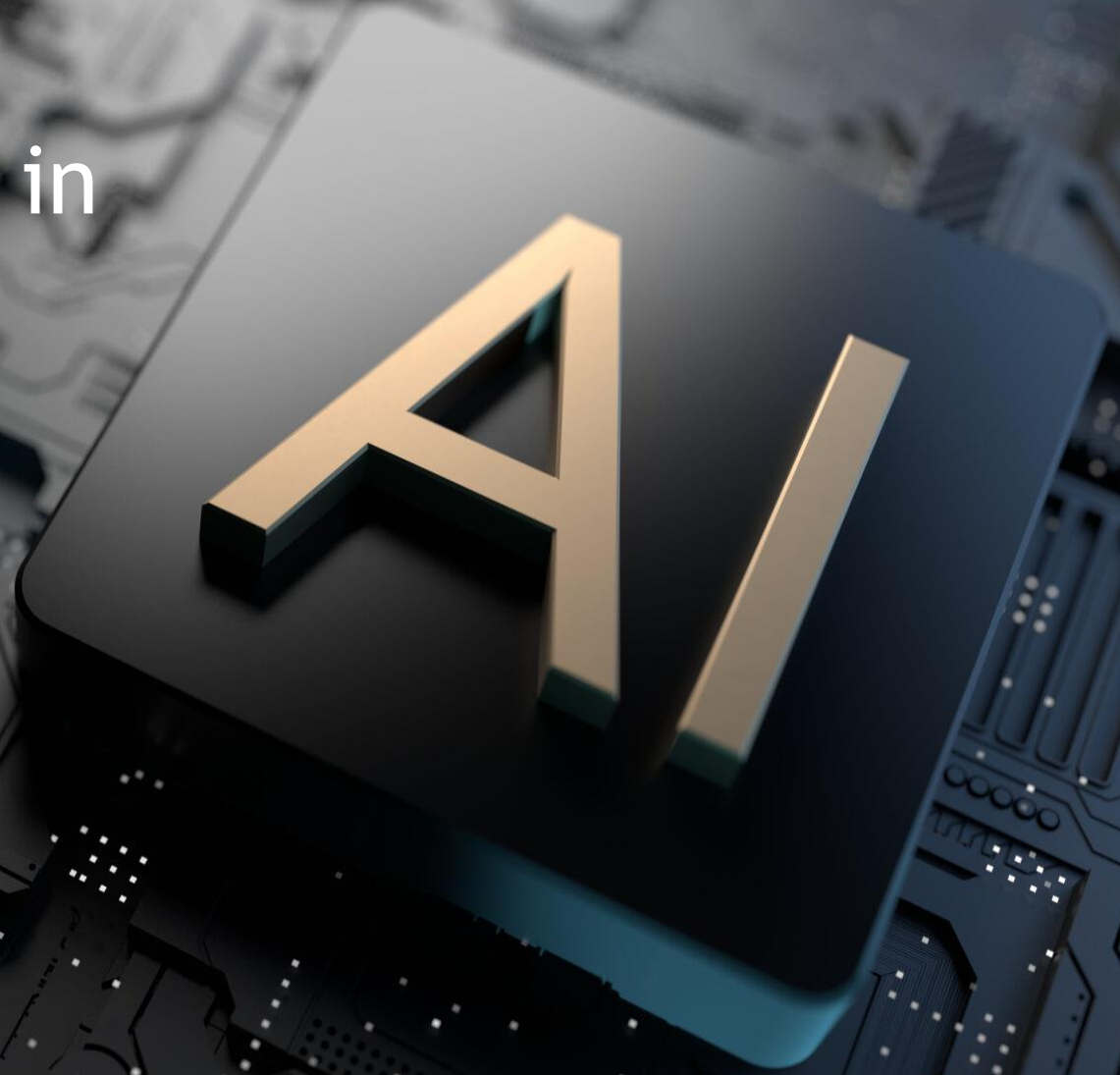


Check Your Case Status
(206) 774-8424

- Integrates with your CRM.
- Provide customers self-service options
- Always route customers to the right person quickly
- Know how many calls you missed and fix it
- Use automated tools to coach and ensure high quality interactions

6. Phone systems will never be able to add new capabilities that only exist in the Cloud

Only cloud-based communications gives you new technology such AI to help you better run your business



Get the Most Out of Your Meetings with AI

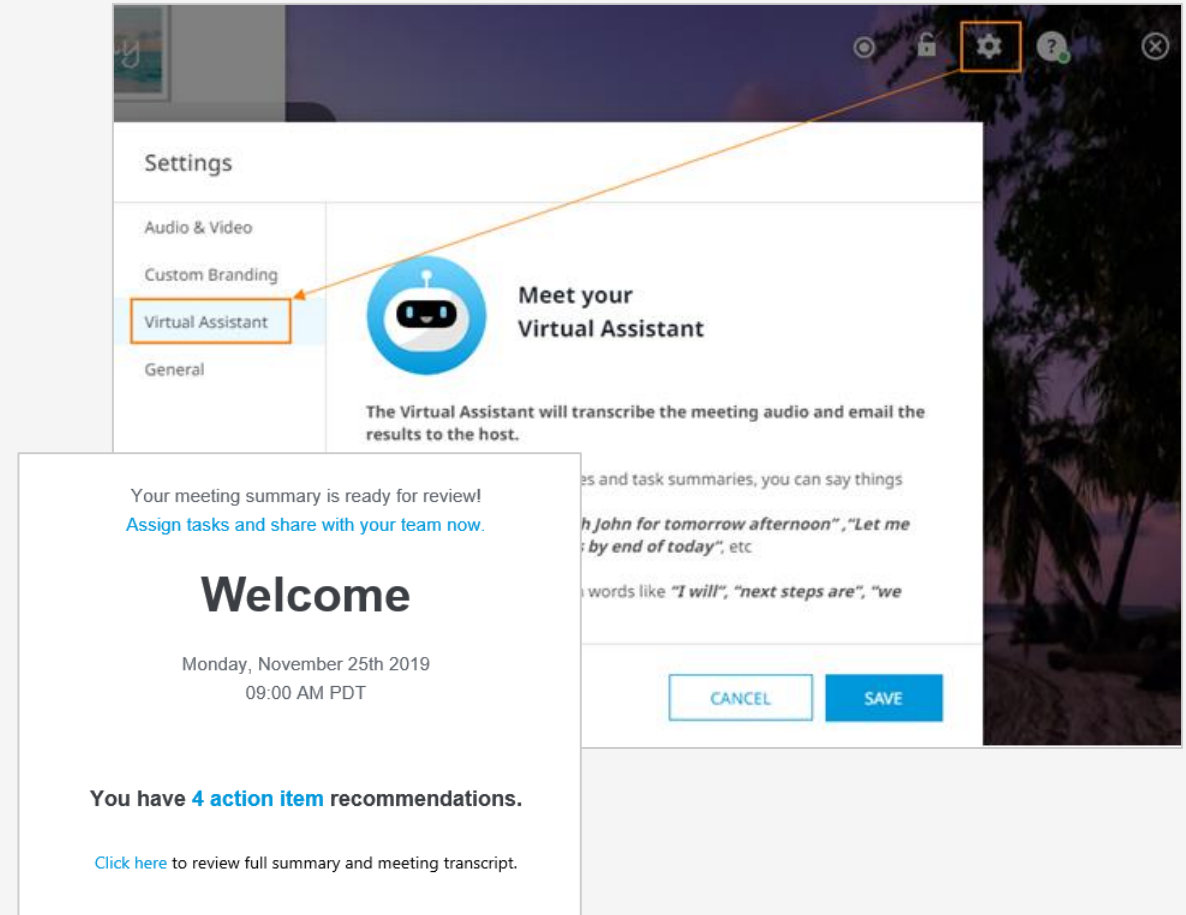
AI Meeting Transcription

How it Works

- AI transcribes what was said and emails transcription to the host.
- Listens for phrases like “I will” and “next steps are” to create task summaries.

For your Business

- Improves employee productivity.
- Helps attendees focus on discussion.
- Better documentation.



The image shows a screenshot of a meeting interface. In the top right corner, there is a settings gear icon. A settings panel is open, showing a sidebar with options: Audio & Video, Custom Branding, Virtual Assistant (highlighted with an orange box), and General. The main content area of the settings panel features a blue robot icon and the text "Meet your Virtual Assistant" and "The Virtual Assistant will transcribe the meeting audio and email the results to the host." Below this, there is a white notification box that says "Your meeting summary is ready for review! Assign tasks and share with your team now." followed by a "Welcome" message dated "Monday, November 25th 2019 09:00 AM PDT" and "You have 4 action item recommendations." with a "Click here" link. To the right of the settings panel, there is a preview of a meeting transcript with buttons for "CANCEL" and "SAVE".

Get the Most Out of Your Customer Interactions with AI

Recording

Transcription

Sentiment

Use AI to know what your customers are saying, spot customers trends and better coach employees

Analysis > Recordings > Voice Recordings

101 voice recordings were found

[Download All](#)

Call Date	Type	Duration	From	To	Queue	Agent	Phone Ext.	Client Type	Clair
04/06/2021 11:51:44	Listen Read Evaluate	Neutral	Out	00:01:30	3477064498	6132649991	Stephen Murray	6478681144	
04/06/2021 11:58:33	Listen Read Evaluate	Negative	Out	00:00:05	3477064498	7807888016	Stephen Murray	6478681144	
04/06/2021 12:00:43	Listen Read Evaluate	Neutral	Out	00:01:03	3477064498	7053638941	Stephen Murray	6478681144	
04/06/2021 12:07:41	Listen Read Evaluate	Positive	Out	00:00:50	3477064498	7057337700	Stephen Murray	6478681144	
04/06/2021 12:41:36	Listen Read Evaluate	Neutral	Out	00:02:25	3477064498	5877475615	Stephen Murray	6478681144	
04/06/2021 13:10:02	Listen Read Evaluate	Neutral	Out	00:02:11	3477064498	7804704663	Stephen Murray	6478681144	
04/06/2021 13:14:17	Listen Read Evaluate	Neutral	Out	00:00:40	3477064498	7804241080	Stephen Murray	6478681144	
04/06/2021 13:18:30	Listen Read Evaluate	Neutral	Out	00:00:40	3477064498	4167448114	Stephen Murray	6478681144	
04/06/2021 13:22:15	Listen Read Evaluate	Positive	Out	00:00:53	3477064498	4163675968	Stephen Murray	6478681144	
04/06/2021 13:24:08	Listen Read Evaluate	Neutral	Out	00:01:00	8888083529	9169932129	Dave Vansickle	3474149168	
04/06/2021 13:35:04	Listen Read Evaluate	Neutral	Out	00:00:44	3477064498	4088314365	Stephen Murray	6478681144	
04/06/2021 13:38:34	Listen Read Evaluate	Negative	Out	00:00:05	3477064498	4035162773	Stephen Murray	6478681144	
04/06/2021 13:39:56	Listen Read Evaluate	Neutral	Out	00:00:41	3477064498	9053047504	Stephen Murray	6478681144	
04/06/2021 13:46:30	Listen Read Evaluate	Negative	Out	00:00:30	3477064498	4034101853	Stephen Murray	6478681144	
04/06/2021 13:50:04	Listen Read Evaluate	Positive	Out	00:04:55	3477064498	7804750050	Stephen Murray	6478681144	
04/06/2021 14:03:24	Listen Read Evaluate	Neutral	Out	00:00:02	3477064498				34
04/06/2021 14:07:40	Listen Read Evaluate	Neutral	Out	00:00:48	3477064498				34
04/06/2021 14:14:23	Listen Read Evaluate	Neutral	Out	00:00:43	3477064498				34
04/06/2021 14:16:38	Listen Read Evaluate	Neutral	Out	00:04:38	3477064498				34

Call Date: 4/19/2023 12:11:15 PM Duration: 00:03:39 Agent: Agent 1 **Neutral**

AI Summary [Copy](#)

Customer Natanya contacted Uniformed R Us to order school uniforms for her twins. She faced an issue while registering her twins online as they have the same date of birth. Agent Jenny apologized for the inconvenience and resolved the issue by entering both dates of birth into the system. Natanya decided to order over the phone and placed an order for two long-sleeve white shirts, two blue vests, and two gray pants. She also opted for overnight shipping for an additional \$2. The total cost was \$75, which was charged to her credit card on file. Agent Jenny confirmed that the order would be delivered the next day and provided the tracking information via email. The overall sentiment of the customer was positive.

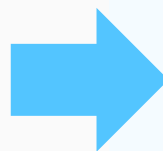
AI-generated call summary

AI-generated call transcriptions, recordings and sentiment analysis

Office Phone System

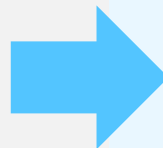
Elevate Cloud Communications

1. It costs you more than you think



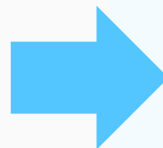
Move to the cloud and forget about buying hardware, phone lines, long distance, maintenance or support costs.

2. It's a depreciating asset



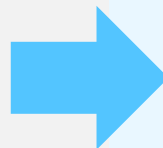
Only gets better and better

3. It's voice only



Communicate with voice, chat, video and SMS

4. It doesn't allow employees to be productive outside the office



Connect employees at the office, home, mobile or wherever work is being done

5. It's not designed for a great customer experience



Let your customers communicate with your business the way they want and get fast responses from your business

6. It won't get the newest technology



Always getting the latest technology such as AI and analytics

Ultimately, Elevate reduces costs WHILE helping increase revenue

Save Money

- ✓ Consolidate all communications tools lowering your costs.
- ✓ No more phone lines or long-distance bills.
- ✓ No more maintenance/administration fees, replacement parts or software upgrades. Period.
- ✓ Scale up and down as your business requires.

Ultimately, Elevate reduces costs WHILE helping increase revenue

Increase Revenue

- ✓ Keep employees connected to each other and your customers even when they are away from the office.
- ✓ Let customers communicate with your business via text message (without giving out cell phone numbers) Increase employee satisfaction by creating new, flexible workplaces (home, office, mobile).
- ✓ Utilize advanced analytics and AI to identify and remove inefficiencies.

Power 3 Communications
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Thank You!